

Product & Service Notice



Date: June 12, 2020
To: Ameritas Field Associates
RE: Agent payment of appointment
fees/debt/benefits – new process

Form Number: PS 4246

Summary:

Beginning June 16, 2020, agents will use a new online payment process for making one-time payments of state appointment fees as well as agent debt/benefits. This convenient feature will improve security and speed the processing of your payment.

Additional Information:

Agents wanting to utilize the one-time payment online option will need to contact the appropriate department. An email will then be sent to the agent with instructions for securely accessing the Bank of New York website to make a one-time payment. Agents can now pay all appointments fees or agent debt/benefits online.

Payments must be made within 7 days of the date of the email notice. Please allow 2 business days for the Bank of New York to process the payment and for it to reflect in our system. If payments are not processed promptly, there is a risk that your state appointments and/or contract with Ameritas may be terminated. In addition, policy applications may need to be returned or a new Agreement page required.

As always, any questions about licensing-related fees should be directed to field relations at 800-927-7737, option 3. For questions about agent debt, contact field compensation at 800-825-1551, extension 52939. For questions about agent benefits, contact HR Connect at 800-283-9588.

Agent Debt

Agents representing Ameritas Life Insurance Corp. and/or Ameritas Life Insurance Corp. of New York will be notified when a debt and/or benefit balance is due. Agents wanting to utilize the one-time payment online option will need to contact field compensation at 800-825-1551, extension 52939 for agent debt and HR Connect at 800-283-9588 for agent benefits.

Payments should be made within 7 days of the date of the notice using the Pay Agent Debt link below. Please allow up to 2 business days for the Bank of New York to process your payment and for it to reflect on our system.

[Pay Agent Debt](#)

Agent Appointment Fee

Agents representing Ameritas Life Insurance Corp. and/or Ameritas Life Insurance Corp. of New York will receive an email notification from us when state appointment fees are due. Fees should be paid as soon as possible, but must be paid within 7 days of the date of notice using the link below. Please allow up to 2 business days for the Bank of New York to process your payment and for it to reflect on our accounting.

If you have any questions about your appointment fee, please contact field relations at 800-927-7737, option 3.

[Pay Agent Appointment Fee](#)

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